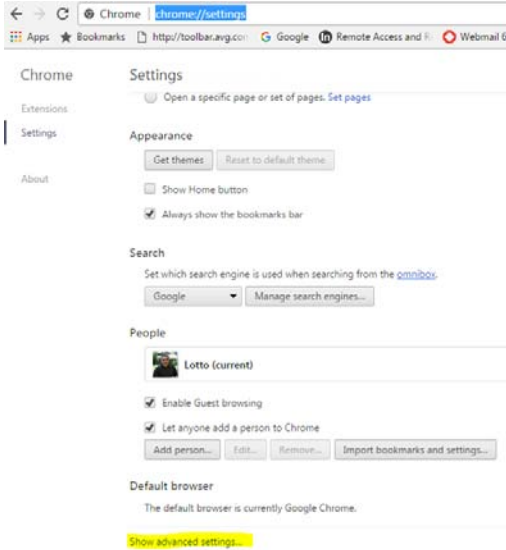
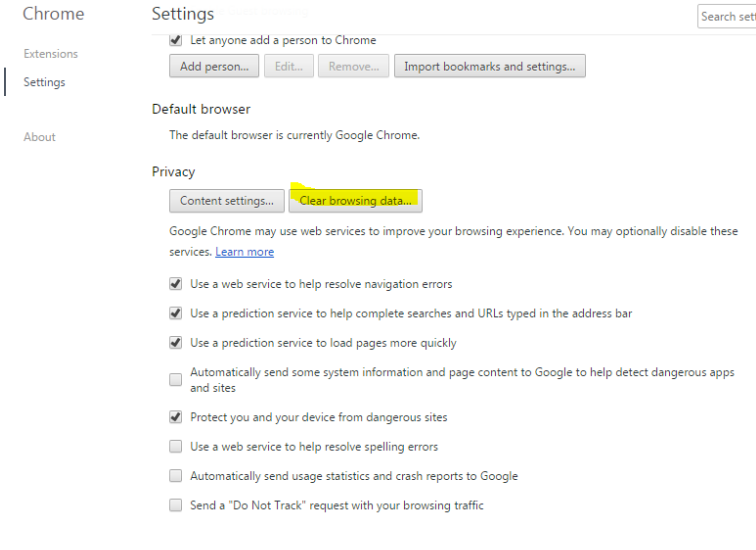
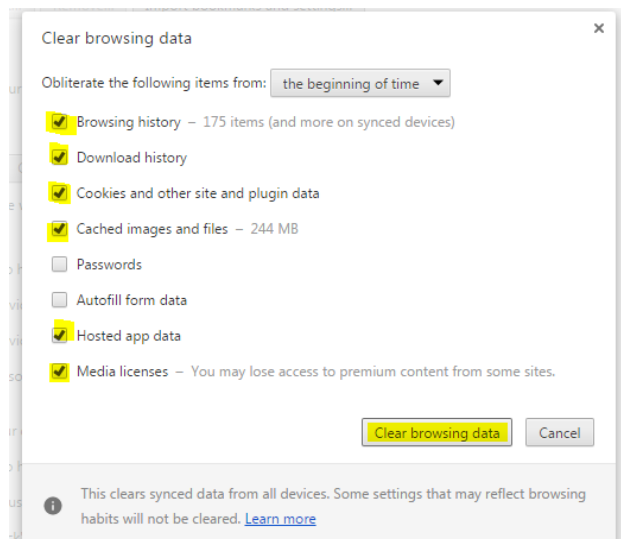
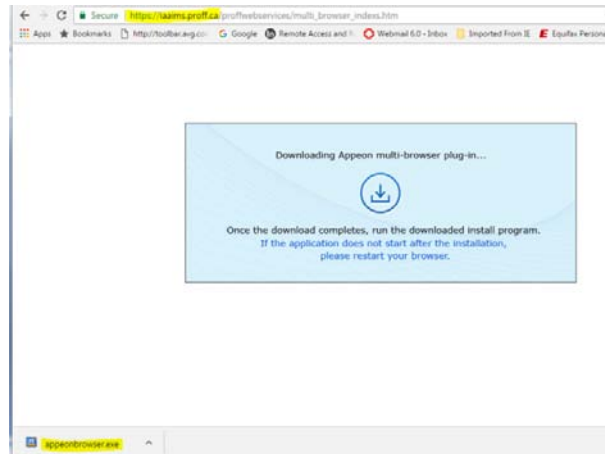
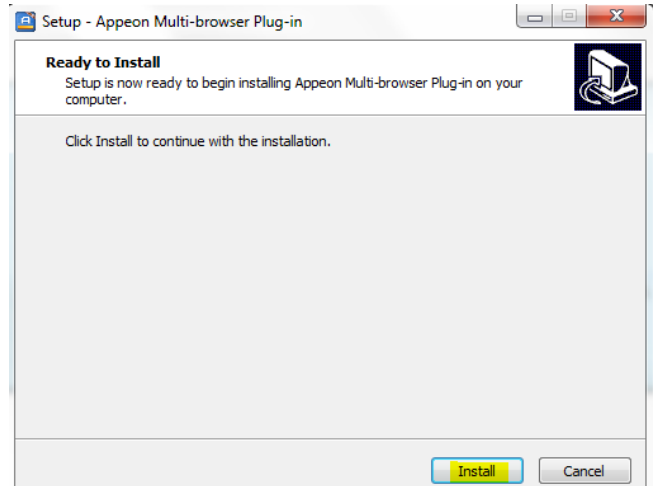


Chrome 58+ Browser Issue Resolution

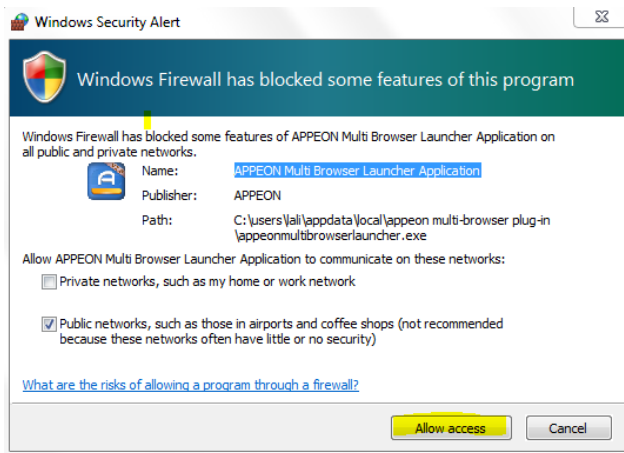
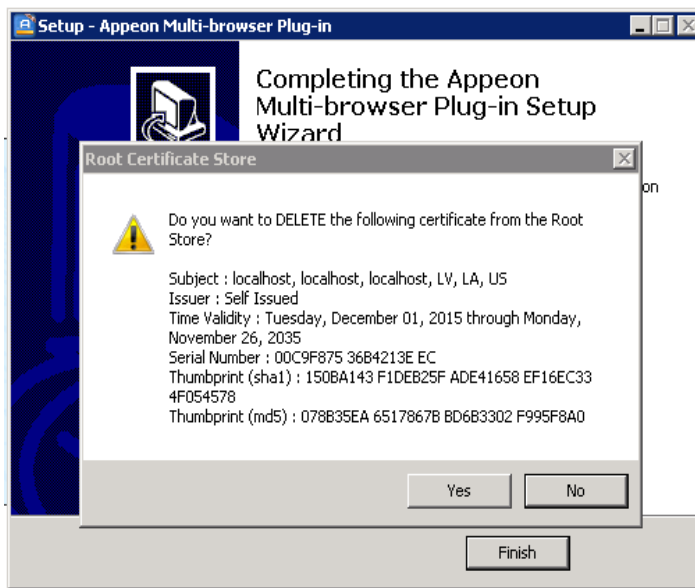
It has been found that when PROFF Campus Manager with Google Chrome 58 (or later versions), the browser would always prompt to reinstall the Multi Browser plug-in without opening the PROFF Campus Manager login window.

Please follow the steps below to resolve this issue.

<ol style="list-style-type: none"> 1. Open the Chrome browser 2. Enter chrome://settings/ in the navigation bar 3. Click "Show advance settings" 	 <p>The screenshot shows the Chrome Settings page at chrome://settings/. The 'Show advanced settings...' link at the bottom is highlighted in yellow.</p>
<ol style="list-style-type: none"> 4. Under Privacy settings, click "Clear browsing data.." 	 <p>The screenshot shows the Privacy section of the Chrome Settings page. The 'Clear browsing data...' button is highlighted in yellow.</p>

<p>5. Select the highlighted checkboxes and click “Clear browsing data”</p> <p>6. Exit the Chrome Browser</p>	
<p>7. Open the Chrome browser</p> <p>8. Enter https://iaaims.proff.ca in the navigation bar. This will download the appeonbrowser.exe to your Downloads folder</p> <p>9. Exit the Chrome browser</p>	
<p>10. Disable your anti-virus program</p> <p>11. Right click the appeonbrowser.exe in your Downloads folder and select “Run as administrator”</p> <p>12. Click Install</p>	

13. Accept any security warnings related to security certificates and the Appeon Application



14. Click "Finish"

15. Enable your anti-virus program

16. Open Chrome browser

17. Navigate to <https://iaaims.proff.ca>

18. Ensure that the PROFF Campus Manager login window is opened.

